

Iwona Wróbel: Smart City – Transport Quality Indicators

The report describes an internal project, carried out at the Railway Track and Operation Department of the Railway Research Institute, involving the measurement of transport quality indicators in urban centres, in accordance with the requirements of ISO 37120, which determines the level of service and quality of life in cities. The aim and scope of the project and the research methodology used are presented. The work outcomes are outlined and the main conclusions drawn from the analyses and research carried out are cited.

Keywords: sustainable development, smart cities, ISO 37120 standard, urban transport, transport indicators