

Iwona Wróbel: Transport in Shaping the Quality of Life in Smart Cities

The article presents the topic of smart cities as a new direction using the application of modern information and communication technologies (ICT) in sustainable urban development. The ISO 37120 standard for measuring urban services and quality of life is described, in particular indicators related to transport. Five Polish cities which have been certified in accordance with the ISO standard are indicated. Examples of solutions applied in Gdynia, Gdańsk, Kielce, Lublin and Warsaw may serve as a model and inspiration for other cities to improve the conditions of functioning of urbanised areas and create friendly places for residents to live.

Keywords: smart city, urban policy, information technologies, ISO 37120 standard, certification, urban transport, public transport